

SFC TIMES

January 2023 - December 2023



KESAVAN MURALEDHARAN

**Chairman & Managing Director
SFC GROUP**

Dear Team,

With great pride and profound appreciation, I address you today. Your unwavering dedication and hard work have been pivotal in elevating our esteemed company, guiding our award-winning brands like India Palace and SFC Plus to remarkable heights. Our journey, underscored by a steadfast commitment to quality and a focused dedication to our guests, has been nothing short of extraordinary. As we forge ahead, it's crucial to revisit our foundational values and eagerly anticipate the promising opportunities ahead.

Unwavering Commitment to Quality:

At the core of our ethos, we've consistently emphasized unparalleled quality in our products and services. It's our collective responsibility to ensure every guest experiences excellence from the moment they enter our establishments. These cumulative moments of excellence are the cornerstone of our esteemed reputation. As we envision expanding our brands, let's carry this hallmark of quality with us. It sets us apart and will be instrumental in scaling new heights. Innovation, refinement, and elevation of our offerings should be our continuous endeavor.

Enhancing Guest Delight:

Our guests are the heart of our business. They deserve our utmost attention and care. I urge each of you to enrich the personalized experience we offer. Whether it's a warm smile at India Palace or a seamless experience at SFC Plus, let's make our guests feel valued and cherished. Remember, it's the small gestures – like remembering a regular's preferences or exceeding expectations – that transform guests into devoted advocates for our brands.

Vision for Expansion:

Looking forward, our goal is clear: to expand our brands' presence both in terms of locations and global reach. This ambitious objective is well within our grasp, thanks to your dedication and commitment. It's an exhilarating journey, and I am thrilled to embark on it alongside each of you.

To achieve this, we need emerging leaders within our team. I want you to know that we are committed to nurturing our employees for upcoming challenges and responsibilities. This will involve training, mentoring, and personal development opportunities, empowering you to become the leaders who will steer our brand towards a bright future.

Together, let's continue to make our mark in the culinary world, driven by passion, quality, and an unwavering commitment to excellence.

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Siljo Scariah

Assistant Operations Manager – SFC Plus

Being part of SFC Plus is as much an honor as it is a challenge owing to its “Awesome” legacy.

The brand has been in the market for well over three decades which is a testimony in itself of its grit and determination. Leading it towards the next milestone is a journey worth exploring. And with a team that is focused on results, I am sure that we are on the right track.

SFC Plus is adapting to changes! Changes that will build it for its next phase of growth. And through these changes, I am sure we will achieve all the organizational goals; with our superior product, service, and the passion towards the brand at all levels.

Here's wishing the team all the very best as we embark on this wonderful journey!

FROM THE CREW



Myself Pramila ,I have been working for India palace Salam street Abu Dhabi for Last 13 years.

I have joined as waitress and promoted to senior associate. I highly appreciate my company who groomed me and given great training.

I'm very thankful to my manager and team who running this restaurant and always overcome challenges, keep growing good because of their commitment, professionalism and hard work.

I'm very happy to see successes of company and my carrier growth.

My best wishes are with India Palace and SFC group.

Thank you so much

Pramila shresth

Senior associate

India Palace

TALENT BEYOND WORK

When I used to be kid I used to dance in every small beats and slowly slowly it became my passion but I did not get the opportunity to show my talent. Then while doing job in SFC 3 years ago I used to participate in the dance competition and got chance to show my talent and now in year 2023 I again got chance to show my talent and got opportunity to participate in dance competition from Golden dragon.I am very thankful for giving me this opportunity to show my talent.



30 YEARS OF SFC GROUP SERVICE.



Sunil Kumar, Financial Controller

30 Years of SFC Group Service. Awarded on UAE National Day.



قصر الهند
INDIA PALACE

Authentic Heritage Dining • الطعام التراثي الأصلي

ESTD 1997

AUTHENTIC HERITAGE DINNING

FAVOURITE INDIAN RESTAURANT – INDIA PALACE



Congratulations to India Palace for Winning the "Favourite Indian Restaurant in Abu Dhabi 2023".
Good Job, Keep up the good work!

SHEIKH KHALIFA EXCELLENCE AWARDS



Sheikh Khaled bin Mohamed bin Zayed Al Nahyan, Crown Prince of Abu Dhabi and Chairman of the Abu Dhabi Executive Council, bestowed the prestigious Sheikh Khalifa Excellence Award upon India Palace Restaurant. The esteemed award was gratefully accepted by Mr. Rohith Muralaya, Director of Concept Cuisine. It brings us immense pride to share that India Palace is the sole restaurant to have ever achieved this remarkable distinction. This accolade serves as a testament to our team's unwavering commitment and tireless efforts in delivering an exceptional dining experience to our valued patrons.

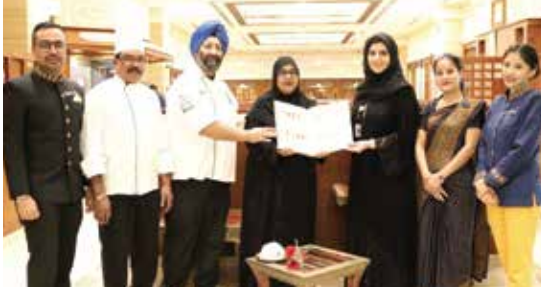


DUBAI QUALITY AWARD 2023!



We are thrilled to announce that India Palace won the Dubai Quality Award 2023! We couldn't be prouder of our team and their dedication to creating unforgettable dining experiences

NEW MENU LAUNCHING



India palace new menu
launched in February
2023 by Alreem mubark
from ADNOC.
60 new dishes were
introduced in it also
vagan menu added .

MOHD AZHARUDDIN, VISITED INDIA PALACE



Mohd azharuddin, famous indian cricketer, visited India Palace Mazyad branch on 25th January 2023

H.E. SUNJAY SUDHIR AT THE ANNUAL FUNCTION



India palace team were felicitated by H.E. Sunjay sudhir at the annual function conducted by indian ladies association on 1st July 2023



SHARP

TOGETHER STRONGER GREATER

-2023-

















EMPLOYEE OF THE YEAR 2022

CORPORATE OFFICE



**ROXXANNE
CABRERA MORALES**
(ACCOUNTS)



**ASWATHI
CHANDRAN**
(IT DEPARTMENT)



**AL AMEEN
PULLIKA PARAMBIL**
(PR DEPARTMENT)



**MANIKANDAN
KANNAN**
(HUMAN RESOURCES)



EMPLOYEE OF THE YEAR 2022

CORPORATE OFFICE



**PRAJWAL
MANDIKAL JAGDISH**
(COST CONTROL)



**JOMY
KOSHY JOSE**
(MARKETING)



**JOSHI
CHANDRAN**
(PURCHASE)



EMPLOYEE OF THE YEAR 2022

CORPORATE SUPPORT



**MANOJ KUMAR
BHANDARI**
(OFFICE ASSISTANCE)



**DHARMINDER
SINGH**
(WAREHOUSE/
STORE ASSISTANCE)



**SAKTHIVEL
DURAIMANIKAN**
(WAREHOUSE/
GENERAL DUTY)



**VIVEK
NADUVILAKKANDIYIL**
(LOGISTICS/
STORE DRIVER)



EMPLOYEE OF THE YEAR 2022

CORPORATE SUPPORT



**DEEPU
RAMACHANDARAN**
(LOGISTICS/
DRIVER STAFF TRANSPORT)



SASI KT
(MAINTENANCE)



EMPLOYEE OF THE YEAR – RESTAURANT AWARDS



SHIRLEY GALORA
WAITRESS
(FRONT OF THE HOUSE)



SUNIL CHAWALA
GENERAL DUTY
(BACK OF THE HOUSE)



EMPLOYEE OF THE YEAR 2022



MATHIMURUGAN PALSAMY
KITCHEN SUPPORT (CENTRAL KITCHEN)



BABITHA UMESH DUKES
SERVICE SUPERVISOR



UNIT MANAGER OF THE YEAR 2022



RANJAN KUMAR SINGH
ROBSTONE ASAB
UNIT MANAGER

MANAGER OF THE YEAR 2022



RIYAS CHERIYATH
SFCS ADMIN



KITCHEN TEAM OF THE YEAR

KHANSAHEB

G+3

CAMP OF THE YEAR 2022

GALFAR HAMEEM



EMPLOYEE OF THE YEAR 2022



**BELEN SALA
ABELLA**

FRONT OF HOUSE (F & B CAPTIAN)



SUSHANTH ACHARYA

BACK OF HOUSE (CARPENTRY)



MANAGER OF THE YEAR 2022



RANJITH RADHAKRISHNAN
(PURCHASE)



DEPARTMENT OF THE YEAR 2022

ENGINEERING



EMPLOYEE OF THE YEAR 2022



**SANJIT MONDAL
BAYNOUNAH**

(FORNT OF HOUSE, ABU DHABI)



**JO ANN PEREZ
JESCO**

(FORNT OF HOUSE, DUBAI/NE)



**MEBILON JIU
HAMDAN**

(BACK OF HOUSE, ABU DHABI)



**ABBUBAKAR SUNDKE
SAFEER AJMAN**

(BACK OF HOUSE, DUBAI/NE)



EMPLOYEE OF THE YEAR 2022



REEDEN LEPCHAN
CC AGENT
(CALL CENTER)



JYOTIRMAY BAIN
ABU ABYAD
(MANAGER OF THE YEAR, ABU DHABI)



KRIS ROSALIE
JESCO
(MANAGER OF THE YEAR, DUBAI/NE)



FRONT OF THE HOUSE TOP EMPLOYEE 2022



**TEJ BAHADUR
MUSHRIFF**

(FRONT OF HOUSE, ABU DHABI)



**DAKSHINA SHARMA
GARHOUD**

(FRONT OF HOUSE, DUBAI)



**GHONEM ABDUL
HAMID SALAM**

(SENIOR ASSOCIATE, CUISINE)



MANAGER OF THE YEAR 2022



**NAVEEN KUMAR
SALAM**

(TEAMLEADER/ASST MANAGER)



**ANISH RAJ
AL AIN**

(ABU DHABI)



**AARON D' SILVA
GARHOUD**

(DUBAI)



BACK OF THE HOUSE TOP EMPLOYEE 2022



**SHER SINGH
MAZYAD**
(BACK OF HOUSE, ABU DHABI)



**UMYAKUNJARAM
DUBAI MALL**
(BACK OF HOUSE, DUBIA/NE)



**GUNASEKARAN
RAK**
(SUPPORT ASSOCIATE)



BACK OF THE HOUSE TOP EMPLOYEE 2022



VIRENDRA KUMAR
GOLDEN DRAGON

(SENIOR ASSOCIATE/ TEAM LEADER)



SAHNAWAJ AHMAD
MAZYAD

(BACK OF HOUSE, MANAGER)



DHAN SINGH
GARDEN MALL

(BACK OF HOUSE, MANAGER, DUBIA/NE)



TOP EMPLOYEE 2022



AJAY SARKI
STHAN
(FRONT OF THE HOUSE)



PRINCE KUMAR
GOLDEN DRAGON
(BACK OF THE HOUSE)



SFC PLUS RESTAURANT OF THE YEAR 2022



**SFC PLUS
BAYNOUNAH**



CONCEPT CUISINE RESTAURANT OF THE YEAR 2022



**INDIA PALACE
DUBAI MALL**



CORPORATE BEST DEPARTMENT OF THE YEAR 2022



**PURCHASE
DEPARTMENT**



SFC CORPORATE HEAD OF THE YEAR 2022



SURESH NANDH
(COST CONTROL)



MULTI RESTAURANT MANAGEMENT AWARD YEAR 2022



SUGATA BAKSHI

(INDIA PALACE)



BRAND LEADERSHIP AWARD YEAR 2022



IAN THOMAS MARR
(SFCS)



SFC GROUP BEST BRAND OF THE YEAR 2022



**GOLDEN DRAGON
DUBAI**



SFC
GROUP
— ESTD. 1989 —

CORPORATE EVENT

BATTLE OF THE BRAIN



On 8th March 2023 international women's day Celebrated at head office and Dubai office with our women's staff by surprise gift and party



BIRTHDAY CELEBRATIONS & DUBAI & ABU DHABI





HOLI FESTIVAL-2023

March 2023 Put up a stall for Holi festival in Abu Dhabi and Dubai



WINNERS DUBAI CRICKET TEAM 2023



CRICKET ABU DHABI

Congratulations,
IP Deerfields - Champion
IP Mazyad - Runner Up
Cricket Tournament 2023



CHES AND CAROM COMPETITION CONDUCTED IN APRIL - MAY









CORPORATE SOCIAL RESPONSIBILITY



Collaborated with Red Crescent society, SFC group campaign of collecting non-perishable food items and hygiene items to send to needy families across the world



Sharing & Caring-2023 from IP Dalma



Sthan



Alain

Sharing and Caring IP Mushrif



Garden mall



Sharing and caring from Team IP RAK Mall.

IP Safer Mall sharjah



Dubai mall

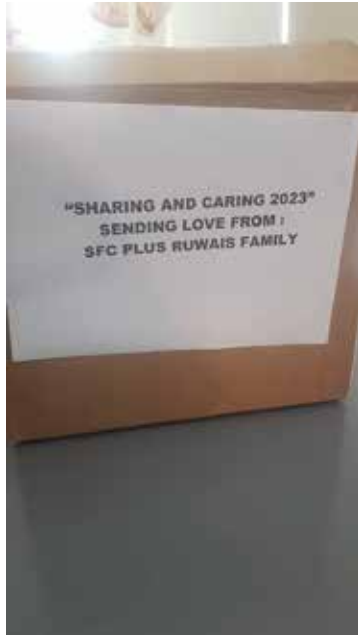


Jesco

JBR



Sfc salam





sfc Lulu



SHARING AND CARING
LOVE :SFC HAMDAN

On 16th November 2023 celebrated Children's day with the collaboration with ILA for special need children at ability center for the handicapped at Musaffah. Given gifts , kids meal and arranged games to entertain them.



On 17th November 2023 invited Abdul Muqet AKA the paper bag boy, UNICEF youth advocate for climate change, for the awareness talk about COP 28, which will held in Expo Dubai from 30/11/2023 to 12/ 12/ 2023.

Head office staff attended the session and taken pledge to protect earth be environment friendly



Onam celebrated in head office by making traditional rangoli, food and songs





National day celebrated at Higher colleges technology Baniyas, India palace districtbuted sweets



National day celebrated in Higher colleges of technology Sharjah , India palace distributed tea and snacks complementary to all students



National Day Celebrated at Head office

























UAE National Day celebration







GRAND WINNER: UAE 52nd National Day Décor Competition – IP AL AIN 2023



Sharing caring



International women's day celebrated at Garhoud, Dalama and JBR, Invited ladies from ADNOC Sheikah saeed office Dubai ,and Emirates Airline celebrated by welcoming with flower and given gala lunch.





Assisted the General Women's Union Cyber Security event by providing a buffet for 100 women at their campus.



Celebrated Emarati Mothers day , at mall 06 Sharjah invited 50 women from H.H. office Sharjah



Given Sweets and Samosas for all students of Pearl school to celebrate international day.



Celebrated Labor Day at Yas island Labor camp



Given gift hampers to all General duty staff to celebrate Eid



Given buffet for volunteers of Red Crescent society to appreciate their work for the society




الهلال الأحمر الإماراتي
Emirates Red Crescent



Invited visual impaired people from zayed higher organization and had cooking class conducted by culinary chef Rajeevan



Emirati Women's Day celebrates at Dubai airport and given gala lunch to the Dubai women police at terminal 3.



August 28 visited Khalifa park and entertain our labors who work in gardens of Abu Dubai , to appreciate their work, had given good time to entertain them , played various games and give lots of gifts and end the party with Indianpalace amazing biryani





28th August on the occasion of Emarati women's day, Given discount to all students of Higher colleges of technology , Baniyas branch to celebrate their day



NT

Given Steel Metal cold water bottles to aware of stop using plastic bottles to labor in line with OZONE layer day on 16th September



INTERNATIONAL WOMEN'S DAY

8th March 2023 International women's day celebrated at Dalma mall invited ladies from ADNOC Abu Dhabi, JBR invited ladies from sheikh Saeed's office and Garhoud IP invited from Emirates Airline Dubai, all ladies were welcomed by roses and give gala lunch.





SOUTHERN FOOD AND CATERING SERVICES

NEW OPENING























**“TEAM
WORK
MAKES
THE
DREAM
WORK”**

- SFC TIMES Editorial Team



Amanthi

Marketing Team

SFC TIMES SFC TIMES EDITOR



Krishna

Assistant Manager - HR

AVENUE CONTENT COORDINATOR



Remya Sabu

Asst. Manager - Administrative

SFCS CONTENT COORDINATOR



Cherrie Lambayong

Admin Coordinator

INDIA PALACE CONTENT



Anthony Gacis

Training Manager

CORPORATE EVENT



Jacky

Administrative Assistant

SFC PLUS CONTENT

WE WISH YOU THE VERY BEST!

As we come out with Vol. 12 of the SFC TIMES Newsletter - I would like to thank you all for the active participation and enthusiasm. I hope this will be a forum to interact and exchange our ideas and creativity. Best regards.” Please pour in your valuable comments and suggestions to improve the newsletter in any way at marcomm@indiapalace.ae



Andaleeb Mannan

*Corporate Excellence Officer SFC Group
and India Palace*